

## SPEAKER BIOGRAPHIES

### **Medicaid Managed Long-Term Services and Supports: Are More Caution and Oversight Needed?**

August 3, 2012

**LYNDA FLOWERS**, a senior policy advisor with the AARP Public Policy Institute, has worked on Medicaid issues for more than 20 years. At the institute, she also is concerned with dual eligibles, disparities and public health. Before joining AARP, Ms. Flowers was involved with Medicaid and other policy issues for the National Academy for State Health Policy, the District of Columbia Medicaid Program and the National Conference of State Legislators. She received her law degree from Golden Gate University, a master's in nursing administration from Georgetown University, and a baccalaureate degree in nursing from the University of Wisconsin. She recently received her certificate in public health leadership from the University of North Carolina, Chapel Hill.

**PATTI KILLINGSWORTH** is Tennessee's chief of long-term services and supports and is an assistant commissioner for the Bureau of TennCare. She has led the implementation of an integrated managed long-term services and supports system for the elderly and adults with physical disabilities, expanding access to home and community based services and rapidly moving toward a rebalanced long-term care system in Tennessee. Ms. Killingsworth came to the state in 2001 as a special assistant to the deputy to the governor for health policy, coordinating disability policy and issues across state agencies. She became director of policy for TennCare in 2003. She was appointed assistant commissioner and chief administrative officer for TennCare in 2004, with responsibilities for the Division of Member Eligibility and Medical Appeals Services. Prior to coming to Tennessee, Ms. Killingsworth was a deputy director with the Missouri Department of Mental Health's Division of Mental Retardation and Developmental Disabilities. Ms. Killingsworth holds a degree in socio-political communications from Missouri State University.

**DEBRA J. LIPSON** is a senior health researcher at Mathematica Policy Research. She has more than 30 years of experience as a health policy researcher and analyst at the local, state, national and international levels. She is an expert in state health policy, Medicaid financing, managed care for vulnerable populations, reform of long-term service and support systems, and state programs to cover the uninsured. Ms. Lipson is a co-investigator on a multi-year evaluation of the federal Money Follows the Person Demonstration, which assists institutionalized individuals return to home and community-based care. She is also directing studies of Medicaid rate-setting methods for the Program of All-Inclusive Care for the Elderly (PACE) and Dual-Special Needs Plans, and the importance of housing subsidies to help people with disabilities return to community care. She recently completed research on care coordination models for people with complex needs, and key issues in states' design of care coordination strategies for the National Governors Association. Before coming to Mathematica in 2005, Ms. Lipson managed a \$15 million research and demonstration project at the Institute for the Future of Aging Services, which tested new strategies for strengthening the long-term care paraprofessional workforce. Earlier, she worked at the World Health Organization in Geneva. She holds a master's degree in health services administration from the School of Public Health at the University of Michigan.

**SUSAN REINHARD** is a senior vice president at AARP. She directs the AARP Public Policy Institute, the organization's focal point for public policy research and analysis at the state, federal and international levels. She also serves as the chief strategist for the Center to Champion Nursing in

America at AARP, a national resource and technical assistance center created to ensure that America has the nurses it needs to provide care both now and in the future. Dr. Reinhard is an expert in health and long-term care policy, with extensive experience in conducting, directing and translating research to promote policy change. Before coming to AARP, she served as a professor and co-director of Rutgers University's Center for State Health Policy, where she directed several national initiatives working with states to help people with disabilities of all ages live in their homes and communities. Previously, she served three New Jersey governors as deputy commissioner of the state's Department of Health and Senior Services. There, she led the development of health policies and nationally recognized programs for family caregiving, consumer choice and control in health and supportive care, assisted living and other community-based care options, quality improvement, state pharmacy assistance and medication safety. She also co-founded the Institute for the Future of Aging Services in Washington, DC and served as executive director of the Center for Medicare Education. She holds degrees as an RN and PHD.

**JAMES DAVID TOEWS** is a senior policy analyst at the Administration for Community Living at the U.S. Department of Health and Human Services. Earlier, he was a senior policy analyst in the HHS Office on Disabilities. For 27 years, Mr. Toews worked in the Oregon Department of Human Services, administering several of its long-term care systems, first as the director of the Office of Developmental Disability Services, and then for 10 years as the director of the Seniors and People with Disabilities Division. His division had responsibility and oversight for all long-term care services in the state, including community residential care, assisted living, adult foster care, in-home care, employment programs, nursing homes, family support and Older Americans Act services. During his tenure, Oregon continued its dramatic reduction in reliance on institutional care models and advanced a wide network of home and community services.