



**MONTEFIORE** Medical Center

## Montefiore Today

Established in 1884 as a hospital for patients with chronic illnesses, Montefiore has grown and evolved to become a full-service integrated healthcare delivery system serving a large and complex urban population; a distinguished academic medical center with a renowned faculty and record of pioneering research and medical “firsts”; and an exceptionally dedicated community partner with an unparalleled roster of innovative programs and services that address needs ranging far beyond medical care. Montefiore's mission is to heal, to teach, to discover and to advance the health of the communities it serves. To this mission it brings a unique synergy of strengths and resources.

The Montefiore delivery system offers a full range of healthcare services (preventive, primary, specialty, acute and post-acute) to the nearly 2 million residents of the Bronx, New York, and nearby Westchester County. Montefiore serves also as a tertiary care referral center for patients from across the entire metropolitan area, the nation and the world, and is known for advanced care in numerous specialties, including cardiology and cardiac surgery, cancer care, children's health, tissue and organ transplantation, women's health, surgery and surgical subspecialties.

At the center of the Montefiore system are four hospitals with a total of 1,491 beds:

- § the 620-bed Henry and Lucy Moses Division;
- § the 396-bed Jack D. Weiler Hospital of the Albert Einstein College of Medicine;
- § the 106-bed Children's Hospital at Montefiore, recognized as one of “America's Best Children's Hospitals” in U.S. News & World Report's 2008 rankings; and
- § the 369-bed North Division (formerly Our Lady of Mercy Medical Center).

Together, these hospitals provide over 85,000 inpatient stays annually, including over 7,000 births.

Montefiore also operates extensive ambulatory care services:

- § The faculty practices provide more than 1.1 million office visits annually.
- § Montefiore Medical Group, a network with 350 primary care physicians and 21 community-based locations throughout the Bronx and Westchester County, provides more than 800,000 visits annually.
- § Montefiore's Emergency Departments, among the busiest in the nation, have more than 255,000 visits a year.
- § The hospital-based clinics provide nearly 260,000 visits.
- § The Montefiore School Health Program, the largest in the nation, serves 27,000 children in school-based health centers in 30 schools.
- § A system of mobile pediatric centers, operated in partnership with the New York Children's Health Project, cares for homeless children and families at locations throughout the city.
- § The Montefiore Home Health Agency makes nearly 524,000 visits each year to homebound patients.

Montefiore is the University Hospital for the Albert Einstein College of Medicine. As the principal partner of this renowned medical school, Montefiore provides extensive clinical education and training programs, including clerkships for 750 Einstein medical students and graduate medical education for 1,000 residents and fellows. Montefiore and Einstein are aligned around shared goals, with special emphasis on advancing clinical and translational research to accelerate the pace at which new discoveries are translated into treatments and therapies that benefit patients. Montefiore and Einstein are among 38 academic medical centers nationwide to be awarded a prestigious Clinical and Translational Science Award (CTSA) by the National Institutes of Health.

At the intersection of Einstein science and Montefiore medicine are Centers of Excellence in Cancer Care, Cardiovascular Services, the Children's Hospital, Transplantation and Neurosciences. In these centers, renowned investigators and multidisciplinary clinical teams collaborate to develop and deliver the advanced, innovative care available only at premier academic medical centers and the seamless continuum of services that ensures an ideal patient experience.

Montefiore is distinguished among academic medical centers by its longstanding commitment to community service, which has led to a major expansion of basic health services in the Bronx and a wide range of innovative programs to address urgent problems, including lead poisoning, child abuse and neglect, obesity and diabetes, elderly at risk, HIV infection/AIDS and tuberculosis. In addition, Montefiore's community development arm, the Mosholu Preservation Corporation, has a 25-year history of partnering with local groups to keep the neighborhoods around Montefiore well-maintained, safe and economically vibrant.

To support its extensive care system, Montefiore has developed highly advanced clinical and management information systems. The centerpiece is a clinical information system that makes possible continuous, lifelong electronic medical records. To extend the power of health information technology across the Bronx, Montefiore has partnered with all major providers in the borough in the Bronx Regional Health Information Organization (RHIO), which is creating the infrastructure for Bronx-wide exchange of patient information.

Montefiore has taken steps over the past decade to greatly enhance its ability to manage care responsibly and succeed in a managed care environment. Its Integrated Provider Association (IPA) currently has 1,650 member physicians. With the support of the Care Management Organization (CMO), Montefiore is able to accept full-risk capitation and now has 155,000 capitated enrollees. Patients with chronic illnesses such as congestive heart failure, diabetes and asthma benefit from innovative disease management programs, including technology that allows home monitoring of patients.

Montefiore is increasingly recognized for success in delivering high-quality care to a large urban community, harnessing the power of health information technology and using care management tools to improve quality, safety and outcomes while controlling costs. As it continues to build on these accomplishments, Montefiore is transforming health and enriching lives, offering to the nation a most promising model for healthcare reform.

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